

SeniorContact

List of sub-processors

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This document lists the main sub-processors and external service providers used to deliver SeniorContact across the website, mobile app and API/backend.

Domain	Sub-processor	Service type	Purpose / function	Location	Privacy policy	Transfer safeguards (outside Switzerland)
Hosting & infrastructure	Infomaniak	Hosting and object storage	Host the website, API/backend and store media/files (S3-compatible storage)	Switzerland	www.infomaniak.com/en/legal/privacy-policy	Not applicable (located in Switzerland)
Mobile app & messaging	OneSignal	Push notifications platform	Deliver app push notifications, call alerts and VoIP-related alerts	Global	onesignal.com/privacy	International transfer — see provider privacy policy
Authentication & identity	Google (Firebase)	Authentication and crash reporting	Social login/auth flows, session management and crash diagnostics in the app	Global	firebase.google.com/support/privacy	International transfer — see provider privacy policy
Analytics & marketing	Google	Web and app analytics	Website/app analytics, traffic measurement and conversion reporting (GA4 / Measurement Protocol)	Global	policies.google.com/privacy	International transfer — see provider privacy policy
Analytics & marketing	Meta	Marketing analytics and attribution	Marketing attribution, conversion measurement (Meta Pixel / Conversions API)	Global	www.facebook.com/privacy/policy	International transfer — see provider privacy policy
Subscriptions & payments	RevenueCat	Subscription management	Manage in-app subscriptions, entitlements and purchase status	Global	www.revenuecat.com/privacy	International transfer — see provider privacy policy
Subscriptions & payments	Apple	App Store platform	In-app purchases, subscription billing and optional Sign in with Apple	Global	www.apple.com/legal/privacy/	International transfer — see provider privacy policy
Subscriptions & payments	Google	Google Play platform	In-app purchases, subscription billing and optional Sign in with Google	Global	policies.google.com/privacy	International transfer — see provider privacy policy
Authentication & identity	Facebook (Meta)	Social login	Optional Sign in with Facebook for account creation and login	Global	www.facebook.com/privacy/policy	International transfer — see provider privacy policy
Real-time communication & media	Cloudflare	TURN / WebRTC infrastructure	Generate TURN credentials to establish in-app audio/video calls	Global	www.cloudflare.com/privacypolicy/	International transfer — see provider privacy policy
Real-time communication & media	api.video	Video processing and hosting	Video upload, processing and delivery pipeline	Global	api.video/privacy-policy	International transfer — see provider privacy policy
Customer support	Chatwoot	Live support chat widget	Website live support chat, conversation history and widget session management	Global (provider infrastructure)	www.chatwoot.com/privacy-policy	International transfer — see provider privacy policy

Notes: This list may evolve when vendors are added, removed or reconfigured. Where data is transferred outside Switzerland, we apply safeguards required by applicable law.